

Mindcrest Receives Frost & Sullivan's 2012 Excellence in Outsourcing Award for Legal Process Outsourcing

April 17, 2012 – Chicago – Mindcrest, a pioneer and leader in legal services outsourcing, announced today that it has received Frost & Sullivan's Excellence in Outsourcing - Global Legal Process Outsourcing 2012 Award for the third consecutive time. This award is in recognition of Mindcrest's accomplishments in providing innovative products and services, increased value to customers, operational excellence and growth.

"Mindcrest has consistently excelled at outsourcing by proving high-quality and cost-effective solutions. The synergy of top-class personnel and state-of-the-art automation techniques has helped successfully deliver innovative solutions and provide strategic advantages to its clients. Pliable pricing models that optimize costs and increase efficiency have been key to the company's outsourcing acumen," said Frost & Sullivan Research Analyst Nalinee Giri.

"Since our founding in 2001 as the world's first pure-play legal process outsourcing company (LPO), we have developed a culture that emphasizes quality and client service above all else. For over a decade, we have been passionate about achieving better results for our clients—results that go beyond financial and are uniquely tailored to their needs. Our clients realize measurable process improvements, tangible client satisfaction and 50 to 70 percent cost savings. We are pleased that Frost & Sullivan has consistently recognized us as experts and leaders in the industry." said Ganesh Natarajan, Mindcrest's President and CEO.

Frost & Sullivan's analysts note that Mindcrest brings specific strengths and abilities that set it apart from other LPO service providers. Mindcrest has strong operational processes in place to assure that the work will be performed consistently and will be of the highest quality, resulting in trusted long-term relationships with its clients. In addition to building relationships with clients, Mindcrest has entered new industry segments as well as expanded its core service offerings. The tasks that Mindcrest handles for its clients are more complex and complicated than those of its competitors, and the company has continued to grow and evolve faster than any other player in this industry space.

"Mindcrest has chosen to focus exclusively on legal services because we believe that the substantive expertise we bring to the table in this area provides unparalleled value to our clients. We created the LPO space and continue to be the first LPO to implement a stand-alone, in-house on-boarding and training program; the first to develop sophisticated planning and reporting metrics for each project; the first to develop rigorous recruiting protocols; the first to develop measurable quality control methods; and the first to offer foreign language document review services. Mindcrest's managed review approach provides the most value for clients with predictable budgets and a single point of accountability for English as well as foreign language review. It is gratifying to receive validation from a leading analyst firm such as Frost & Sullivan." Natarajan added.

About Mindcrest

Since 2001, Mindcrest has been a trusted partner to law firms and in-house counsel in delivering a suite of legal process outsourcing services in the areas of litigation, corporate legal services and legal content and publishing. Our services and operations are underpinned by an experienced workforce of attorneys, supported by a disciplined approach to execution and delivery.

Mindcrest has been consistently recognized as a leader in legal process outsourcing by Frost & Sullivan, The Black Book of Outsourcing, International Association for Outsourcing Professionals and India Business Law Journal.

For more information, please visit www.mindcrest.com or call +312 467 9744

About Frost & Sullivan

Frost & Sullivan, the Growth Partnership Company, enables clients to accelerate growth and achieve best-in-class positions in growth, innovation and leadership. The company's Growth Partnership Service provides the CEO and the CEO's Growth Team with disciplined research and best-practice models to drive the generation, evaluation and implementation of powerful growth strategies. Frost & Sullivan leverages 50 years of experience in partnering with Global 1000 companies, emerging businesses and the investment community from more than 40 offices on six continents. To join our Growth Partnership, please visit <http://www.frost.com>.